

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:	)	CERTIFICATE OF EFS-WEB FILING
	)	
NORMAN VICTOR STENNING	)	I hereby certify that this correspondence is
	)	being filed via EFS-WEB on this 13th day of
Application No. 10/585,697	)	September, 2007.
	)	
Int'l. Appln. No. PCT/GB2005/002341	)	
	)	
Int'l. Filing Date: June 14, 2005	)	<i>Aleshia Prange</i> September 13, 2007
	)	Aleshia Prange Date
Title: A QUEUE MANAGEMENT	)	
SYSTEM AND METHOD	)	
	)	
Examiner:	)	
	)	
Group Art Unit: 2616	)	
	)	
Attorney Docket No: 4295-00023	)	

REQUEST FOR CORRECTED FILING RECEIPT

Office of Initial Patent Examination's Filing Receipt Corrections  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Attached is a copy of the Filing Receipt mailed September 7, 2007, by the USPTO in the above application for which issuance of a Corrected Filing Receipt is respectfully requested.

There is an error with respect to the U.S. national filing date; specifically, the Applicant believes the filing date should be April 27, 2007, which is the date the Declaration was filed in the U.S. Patent Office. Attached is a copy of the Electronic Acknowledgement Receipt indicating receipt of the Declaration by the USPTO on April 27, 2007. (Late filing charges were paid with the submission of the application on July 10, 2006.)

There is an error with respect to the Power of Attorney information; specifically, the Power of Attorney should be for the attorneys associated with Customer Number 26753 as is listed on the Declaration filed April 27, 2007, a copy of which is attached.

There is an error with respect to the inventor's address; specifically, the inventor's city of residence is Hants, not Hanta as is currently listed.

Application No. 10/585,697  
Attorney Docket No. 4295-00023  
Request for Corrected Filing Receipt dated September 13, 2007

The corrections are not due to any error by the Applicant and thus no fee is believed due. However, the Commissioner is hereby authorized to charge any fees in connection herewith to Deposit Account No. 01.2000.

Respectfully submitted,

ANDRUS, SCEALES, STARKE & SAWALL, LLP

A handwritten signature in black ink, appearing to read "Peter T. Holsen", is written over a horizontal line.

Peter T. Holsen  
Reg. No. 54,180

Andrus, Sceales, Starke & Sawall, LLP  
100 East Wisconsin Avenue, Suite 1100  
Milwaukee, WI 53202  
Phone: (414) 271-7590  
Facsimile: (414) 271-5770



## UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE  
 United States Patent and Trademark Office  
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APPL NO.	FILING OR 371(c) DATE	ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	TOT CLMS	IND CLMS
10/585,697	08/13/2007 04/27/2007	2616	1115	4295-00023	40	4

CONFIRMATION NO. 4308

Andrus, Sceales, Starke & Sawall  
 100 East Wisconsin Avenue  
 Suite 1100  
 Milwaukee, WI 53202-4178

## FILING RECEIPT



\*OC000000025657995\*

Date Mailed: 09/07/2007

Receipt is acknowledged of this nonprovisional patent application. The application will be taken up for examination in due course. Applicant will be notified as to the results of the examination. Any correspondence concerning the application must include the following identification information: the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. **If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Filing Receipt Corrections. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the USPTO processes the reply to the Notice, the USPTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).**

## Applicant(s)

Norman Victor Stenning, Hant<sup>g</sup>, UNITED KINGDOM;

## Power of Attorney:

Peter Holsen-54180 Customer No. 26753

## Domestic Priority data as claimed by applicant

This application is a 371 of PCT/GB05/02341 06/14/2005

## Foreign Applications

UNITED KINGDOM 0413624.8 06/17/2004

If Required, Foreign Filing License Granted: 08/31/2007

The country code and number of your priority application, to be used for filing abroad under the Paris Convention, is **US10/585,697**

Projected Publication Date: 12/13/2007

Non-Publication Request: No

Early Publication Request: No

**\*\* SMALL ENTITY \*\*****Title**

Queue Management System and Method

**Preliminary Class**

370

**PROTECTING YOUR INVENTION OUTSIDE THE UNITED STATES**

Since the rights granted by a U.S. patent extend only throughout the territory of the United States and have no effect in a foreign country, an inventor who wishes patent protection in another country must apply for a patent in a specific country or in regional patent offices. Applicants may wish to consider the filing of an international application under the Patent Cooperation Treaty (PCT). An international (PCT) application generally has the same effect as a regular national patent application in each PCT-member country. The PCT process **simplifies** the filing of patent applications on the same invention in member countries, but **does not result** in a grant of "an international patent" and does not eliminate the need of applicants to file additional documents and fees in countries where patent protection is desired.

Almost every country has its own patent law, and a person desiring a patent in a particular country must make an application for patent in that country in accordance with its particular laws. Since the laws of many countries differ in various respects from the patent law of the United States, applicants are advised to seek guidance from specific foreign countries to ensure that patent rights are not lost prematurely.

Applicants also are advised that in the case of inventions made in the United States, the Director of the USPTO must issue a license before applicants can apply for a patent in a foreign country. The filing of a U.S. patent application serves as a request for a foreign filing license. The application's filing receipt contains further information and guidance as to the status of applicant's license for foreign filing.

Applicants may wish to consult the USPTO booklet, "General Information Concerning Patents" (specifically, the section entitled "Treaties and Foreign Patents") for more information on timeframes and deadlines for filing foreign patent applications. The guide is available either by contacting the USPTO Contact Center at 800-786-9199, or it can be viewed on the USPTO website at <http://www.uspto.gov/web/offices/pac/doc/general/index.html>.

For information on preventing theft of your intellectual property (patents, trademarks and copyrights), you may wish to consult the U.S. Government website, <http://www.stopfakes.gov>. Part of a Department of Commerce initiative, this website includes self-help "toolkits" giving innovators guidance on how to protect intellectual property in specific countries such as China, Korea and Mexico. For questions regarding patent enforcement issues, applicants may call the U.S. Government hotline at 1-866-999-HALT (1-866-999-4158).

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**LICENSE FOR FOREIGN FILING UNDER**  
**Title 35, United States Code, Section 184**  
**Title 37, Code of Federal Regulations, 5.11 & 5.15**

**GRANTED**

The applicant has been granted a license under 35 U.S.C. 184, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" followed by a date appears on this form. Such licenses are issued in all applications where the conditions for issuance of a license have been met, regardless of whether or not a license may be required as set forth in 37 CFR 5.15. The scope and limitations of this license are set forth in 37 CFR 5.15(a) unless an earlier license has been issued under 37 CFR 5.15(b). The license is subject to revocation upon written notification. The date indicated is the effective date of the license, unless an earlier license of similar scope has been granted under 37 CFR 5.13 or 5.14.

This license is to be retained by the licensee and may be used at any time on or after the effective date thereof unless it is revoked. This license is automatically transferred to any related applications(s) filed under 37 CFR 1.53(d). This license is not retroactive.

The grant of a license does not in any way lessen the responsibility of a licensee for the security of the subject matter as imposed by any Government contract or the provisions of existing laws relating to espionage and the national security or the export of technical data. Licensees should apprise themselves of current regulations especially with respect to certain countries, of other agencies, particularly the Office of Defense Trade Controls, Department of State (with respect to Arms, Munitions and Implements of War (22 CFR 121-128)); the Bureau of Industry and Security, Department of Commerce (15 CFR parts 730-774); the Office of Foreign Assets Control, Department of Treasury (31 CFR Parts 500+) and the Department of Energy.

#### **NOT GRANTED**

No license under 35 U.S.C. 184 has been granted at this time, if the phrase "IF REQUIRED, FOREIGN FILING LICENSE GRANTED" DOES NOT appear on this form. Applicant may still petition for a license under 37 CFR 5.12, if a license is desired before the expiration of 6 months from the filing date of the application. If 6 months has lapsed from the filing date of this application and the licensee has not received any indication of a secrecy order under 35 U.S.C. 181, the licensee may foreign file the application pursuant to 37 CFR 5.15(b).

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	1724789
<b>Application Number:</b>	10585697
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	4308
<b>Title of Invention:</b>	Queue management system and method
<b>First Named Inventor/Applicant Name:</b>	Norman Victor Stenning
<b>Correspondence Address:</b>	Andrus, Sceales, Starke & Sawall - 100 East Wisconsin Avenue Suite 1100 Milwaukee WI 53202-4178 US - -
<b>Filer:</b>	Peter T. Holsen/Aleshia Prange
<b>Filer Authorized By:</b>	Peter T. Holsen
<b>Attorney Docket Number:</b>	4295-00023
<b>Receipt Date:</b>	27-APR-2007
<b>Filing Date:</b>	
<b>Time Stamp:</b>	16:41:23
<b>Application Type:</b>	U.S. National Stage under 35 USC 371

### Payment information:

Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1	Miscellaneous Incoming Letter	2007_04_27_4295-00023_Missing_Parts_Transmittal.pdf	36738	no	3

**Warnings:**

**Information:**

2	Oath or Declaration filed	2006_09_05_4295-00023_Executed_Declaration.pdf	100291	no	2
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**Warnings:**

**Information:**

<b>Total Files Size (in bytes):</b>			137029		
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This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

**New Applications Under 35 U.S.C. 111**

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

**National Stage of an International Application under 35 U.S.C. 371**

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

**New International Application Filed with the USPTO as a Receiving Office**

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.

Type a plus sign (+) inside this box [+]

Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

PTO/SB/01 (8/96)  <b>DECLARATION</b> Declaration OR Declaration <input type="checkbox"/> Submitted with Initial Filing <input type="checkbox"/> Submitted after Initial Filing	Attorney Docket Number	4295-00023
	First Named Inventor	Norman Victor Stenning
	<b>COMPLETE IF KNOWN</b>	
	Application Number	
	Filing Date	
	Group Art Unit	
	Examiner Name	

As a below named inventor, I hereby declare that:

My residence, post office address, and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

**A QUEUE MANAGEMENT SYSTEM AND METHOD**

(Title of the invention)

the specification of which  
☐ is attached hereto

OR

[+] was filed on (MM/DD/YYYY)

06/14/2005

as United States Application Number or PCT

International Number  
 (if applicable).

PCT/GB2005/002341

and was amended on (MM/DD/YYYY)

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment specifically referred to above.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 C.F.R. 1.56, including for continuation-in-part applications, material information which became available between the filing date of the prior application and the national or PCT international filing date of the continuation-in-part application.

I hereby claim foreign priority benefits under Title 35, United States Code §119(a)-(d) or §365(b) of any foreign application(s) for patent, inventor's or plant breeder's rights certificate(s), or §365(a) of any PCT International application which designated at least one country other than the United States of America, listed below and have also identified below, by checking the box, any foreign application for patent, inventor's or breeder's rights certificate(s), or of any PCT International application having a filing date before that of the application on which priority is claimed.

Prior Foreign Application Number(s)	Country	Foreign Filing Date (MM/DD/YYYY)	Priority Not Claimed	Copy Attached?	
				YES	NO
0413624.8	Great Britain	06/17/2004	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	[+]
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Additional foreign application numbers are listed on a supplemental priority sheet attached hereto:

I hereby claim the benefit under Title 35, United States Code §119(e) of any United States provisional application(s) listed below.

Application Number(s)	Filing Date (MM/DD/YYYY)	Additional provisional Application numbers are listed on a supplemental priority sheet attached hereto.



## DECLARATION

I hereby claim the benefit under Title 35, United States Code §120 of any United States application(s), or §365© of any PCT international application designated the United States of America, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States or PCT international application in the manner provided by the first paragraph of Title 35, United States Code §112. I acknowledge the duty to disclose information which is material to patentability as defined in Title 37, Code of Federal Regulations §1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application.

U.S. Parent Application Number	PCT Parent Number	Parent Filing Date (MM/DD/YYYY)	Parent Patent Number (if applicable)

☐ Additional U.S. or PCT international application numbers are listed on a supplemental priority sheet attached hereto.

As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith

☒ Customer Number: 26753

Name	Registration Number	Name	Registration Number
Daniel D. Fetterley	20,323	Joseph D. Kuborn	40,889
George H. Solveson	25,927	Edward R. Williams, Jr.	38,057
Gary A. Essmann	29,376	Peter T. Holten	54,180
Thomas M. Wozny	28,922	Aaron T. Olejniczak	54,853
Michael E. Taken	28,120	Christopher M. Scherer	50,855
Joseph J. Jochman	25,058	William L. Falk	27,709

☐ Additional attorney(s) and/or agent(s) named on a supplemental sheet attached hereto.

☒ Please direct all correspondence to: Name Peter T. Holten, Reg. No. 54,180

Address Andrus, Sceases, Starke & Sawall, LLP

Customer Number

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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under §1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Name of Sole or First Inventor: ☐ A petition has been filed for this unsigned inventor

Given Name (first and middle (if any))

Family Name or Surname

Norman Victor

Stenning

Inventor's Signature

Date 5 SEPTEMBER 2006

RESIDENCE: City Hants Country Great Britain Citizenship British

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